

U4.19 - Print & Cut Flashcards

Cut along the card edges. Each card shows the key term on top and the answer underneath.

CARD 1

What are the seven leadership traits?

Skilled communicator, socially aware, skilled decision maker, future thinker, self-discipline, responsible and motivational.

CARD 2

What four things should you know for each trait?

What the trait is, how it is used cross-culturally, what it looks like in practice and the effect on the business.

CARD 3

What does skilled communication look like cross-culturally?

Use plain language, listen carefully, check understanding, adapt tone and body language and use translation support when needed.

CARD 4

What does social awareness look like cross-culturally?

Research local norms, listen to local employees, observe behaviour and avoid assuming Australian expectations apply everywhere.

CARD 5

What does skilled decision-making look like cross-culturally?

Gather local information and consider different laws, values, customers and stakeholder priorities before acting.

CARD 6

What does future thinking look like cross-culturally?

Monitor global changes in technology, regulation, demographics and customer preferences and prepare early.

CARD 7

What does self-discipline look like cross-culturally?

Remain calm, patient, organised and respectful when unfamiliar communication or behaviour creates pressure.

CARD 8

What does responsible leadership look like cross-culturally?

Respect local laws while maintaining ethical, environmental, safety and human-rights standards.

U4.19 - Print & Cut Flashcards

Cut along the card edges. Each card shows the key term on top and the answer underneath.

CARD 9

What does motivational leadership look like cross-culturally?

Use recognition, teamwork, career opportunities and rewards that suit the employees and culture.

CARD 10

What is the main business effect of strong cross-cultural leadership traits?

They reduce misunderstanding and risk while improving trust, decisions, motivation, relationships and performance.